



OVERVIEW AND SCRUTINY BOARD

24 August 2004

<p style="text-align: center;">CENTRAL SERVICES PERFORMANCE REPORT First Quarter 2004/05</p>
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1. PURPOSE OF THE REPORT

- 1.1 To provide the Members of the OSB with the opportunity to consider and comment on Central Services performance in the first quarter of 2004/05 against those actions detailed in the Corporate Performance Plan.

2. RECOMMENDATION

- 2.1 It is recommended that the OSB notes and comments on the attached report

3. BACKGROUND

- 3.1 As part of the reporting arrangements for monitoring of the Corporate Performance Plan including performance in the Best Value Performance Indicators it is appropriate that the views of the OSB are considered.
- 3.2 The process of reporting Service Performance information occurs three times a year; at the end of the first, second and final quarter. Performance is reported at the Corporate Performance Clinics, the report in respect of the first quarter 2004/05 is attached.

4. BACKGROUND PAPERS

Report to Corporate Performance Clinic 4th August 2004 (attached)
Best Value Performance Indicators 2004/05 Guidance - ODPM

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